
PRAIRIELAND ENERGY, INC.
EXHIBIT B — TERMS AND CONDITIONS OF ELECTRIC SERVICE

A. Establishment of Service

All customers must complete and submit the following documents in order to establish service with Prairieland Energy, Inc.:

- Electric Service Agreement
- Tenant Information Form (residential tenants only)

B. Access to Customer Premises

The properly authorized agents of Prairieland may have access to the premises at all reasonable hours for the purpose of inspecting the Customer's installation and examining, repairing, or removing Prairieland's electric meters on this property.

C. Limits of Liability

Prairieland will use reasonable diligence in furnishing uninterrupted and regular Electric service, but will in no case be liable for interruptions, deficiencies or imperfections of said service, except to the extent of a pro-rata reduction of the monthly charges.

Prairieland does not guarantee uninterrupted service and shall not be liable for any damages, direct or otherwise, which the customer may sustain by reason of any failure or interruption of service, whether caused by accidents, repairs or other causes except when caused by gross negligence on its part; however, in no event shall Prairieland be liable for any loss by customer of production, revenues or profits, or for any consequential damages whatsoever on account of any failure or interruption of service; nor shall Prairieland be liable for damages that may be incurred by the use of equipment, or the presence of Prairieland's equipment on customer's premises. Customer is required to provide suitable protection so that any equipment will be protected in the case of interruption of service and re-establishment of normal service after any of the above conditions. Prairieland shall not be responsible or liable for any losses suffered due to the termination of service.

D. Additional Rates and Fees

Customers shall be subject to all additions, adjustments, taxes, fees, and charges that may be applicable under this Schedule from time to time.

Assignment and Reassignment of Delivery Service Rate

1. Residential

A Residential Customer that meets the requirements of the Availability Section of the Residential Rate shall remain on that rate until such time as Customer no longer meets those requirements.

2. Non-Residential

A Non-Residential Customer shall be assigned the Small Commercial Rates \leq 150 KW Rate, Large User Rates $>$ 150 KW Rate, or Other Rate.

Reassignment of Delivery Service Rate Due to Discontinued or Substantially Altered Operation

Where a Non-Residential Customer's operation is discontinued or substantially altered, Prairieland may as its sole discretion, upon request by Customer, reassign Customer to the Delivery Service Rate and charges under which Customer would be eligible based on their current level of energy use.

E. Billing Date

Date bills are generated, as labeled on the monthly bill.

F. Billing Dispute

In the event a customer disputes a bill, the customer is responsible for submitting payment in full on or before the current billing due date. Prairieland must receive notification within 30 days from the billing date, in writing, describing the amounts or items in dispute along with the customer's name, address and telephone number as stated on the original customer service agreement with Prairieland. Prairieland will review all disputes received within the 30 day time frame. When a determination is made regarding the dispute, Prairieland will provide its decision in writing to the customer within a reasonable time period not to exceed 90 days from receipt of the dispute.

G. Billing Seasons (applicable to large commercial customers)

Summer months are June, July, August, and September. Winter months are October through May.

H. Charge For Late Payments/Disconnection of Service

Bills will be rendered to the customer at the beginning of each month and are payable at Prairieland's office on or before 15 days from the billing date. Bills remaining unpaid after the due date are subject to an additional charge of 1.5% per month of any unpaid balance and, in the event that all bills due Prairieland from the customer are not paid within 60 days following the billing date, the supply of electricity may be shut off by Prairieland. Electric service will be resumed after a Reconnection Fee, the cost of certified postage, and the unpaid balance have been paid.

I. Customer Charge

Recovers the costs of providing electric energy service that occurs even if there is no use of electricity. Included in this charge are billing, accounting, and the installation and reading of meters.

J. Definition of Customer

Customer shall mean a person or persons, in a single family occupancy, receiving service under the Apartment Service Rate from Prairieland or a single entity receiving service on a single premises under a non-residential service rate.

K. Delivery Service Rates

All Customers taking electric service from Prairieland will be assigned to a Delivery Service (DS) rate classification, based on historical Demand. The availability section of the specific DS Rate defines the criteria used to determine the rate to which the Customer shall be assigned.

A new Residential Customer shall be placed on Residential Rates. A new Non-Residential Customer that has never received service from the Company shall be assigned a DS Rate based on the estimated Demand of the Customer. Customers shall not have the option to choose the DS rate classification under which Customer shall receive service.

Electric Rate Classifications

1. Residential
2. Small Commercial Rates \leq 150 KW
3. Large User Rates $>$ 150 KW
4. Other

L. Deposit Requirements

Prairieland Energy Inc. may require the customer to make a reasonable deposit at any time to secure the prompt payment of bills. Prairieland, in its sole discretion, will determine the amount of the deposit by estimating the billing for the customer's peak monthly electric use. The deposit will be equal to the estimated peak monthly electric billing. The deposit may be applied to unpaid bills and Prairieland will restore funds to the deposit upon receipt of customer's payment. The deposit will be returned following twelve consecutive months of on-time payments.

M. Electronic Payment Agreement

All customers must complete and submit a PEI Electronic Payment Agreement. All payments made by Prairieland Energy, Inc. to the CUSTOMER will be made via ACH and deposited to the single designated vendor account. No provisions are currently available to route specific payments (originated from specific CUSTOMERS) to different bank accounts. ***Once a CUSTOMER authorization is in place, all payments to that CUSTOMER (regardless of the source or nature of the payment) will be delivered to the designated bank account.***

N. Distribution Capacity Charge

Recovers the cost of infrastructure, maintenance and services incurred by Prairieland to deliver electricity to customers through the distribution system.

O. Due Date

Fifteen days from the billing date, as labeled on the monthly bill.

P. Electricity Costs

Recovers the cost of electricity that Prairieland has purchased from suppliers.

Q. Excess Facilities

The facilities charge required in excess of a standard installation.

R. Meter Tampering

Prairieland shall have the right to discontinue electric service to any customer and remove its property from the customer's Premises, where Prairieland discovers evidence of tampering with any meter or service wiring leading thereto, and where such tampering is for the purpose of reducing the customer's electric consumption. A customer's service so disconnected shall be reconnected after customer has furnished satisfactory evidence of compliance with Prairieland's rules and/or Terms and Conditions of service and paid all service charges as hereinafter set forth:

1. All delinquent bills, if any;
2. The amount of any Prairieland revenue loss attributable to said tampering;
3. Expenses incurred by Prairieland in replacing or repairing the meter or other appliance or equipment, the preparation of the bill; and all other expenses incurred by Prairieland in rectifying the tampering;
4. A cash deposit, the amount not to exceed 1/6 of the estimated annual charges, less the amount of any cash deposit which the customer currently has on file with Prairieland.

S. Notice of Change of Rates

Prairieland Energy, Inc. may change the rates for service hereunder from time to time, and must provide the customer notice of the new rates at least 60 days prior to the effective date.

T. Transformer Charge

Recovers the cost of the transformer.

Effective November 2018
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